**J&C Wood Products / LaOlden Installation Agreement**

Thank you for your purchase of our . Our employees at J&C Wood Products / LaOlden Wood Floors and those associated with our company, take pride in making sure our flooring is installed to your satisfaction. We are determined to assist in any way possible in creating a finished product that you desire. We ask that you help in this process be reviewing the following terms and conditions.

A/C or heating must be turned on when the wood is delivered so it can acclimate prior to the wood being installed. Acclimation time is dependent on environmental conditions and seasonal factors. Make sure that if the A/C or heating is on that you also have the area sealed up such as doors, windows, etc. If more information is needed please contact us. The slab must be cleared of any debris to ensure the glue’s bonding ability between the concrete and the wood. An additional fee will be charged if we are required to clear the slab such as sheetrock mud, etc. A reasonable fee for slab preparation, if necessary, will be determined between the installer and the homeowner / contractor subject to conditions of the slab. Also, an additional fee is required if there are any dips in the slab greater than 3/8 inches. This fee would go towards the purchase of a filler to level the slab. Please make sure that all areas being installed are correctly measured and a waste factor is added prior to placing the order. Waste factors on the following flooring products are as follows: Oak, both dirty top and smooth surface is 10%; Pine, both dirty top and smooth surface is 15%; dirty top Hemlock is 18%; and all flooring boards that are 9 inches or greater is 18%. For any other wood species, i.e. Pecan, Cypress, or Hickory, please check with us so we can discuss the appropriate amount of waste that needs to be added to the actual square foot coverage. We will be happy to send out a representative from our company, upon request if needed and at no cost to you, to measure and determine the square footage. J&C Wood Products / LaOlden Wood Floors is not responsible for having to rush extra material to the job site if the initial measurements are incorrect nor are we responsible for traffic / walking on the flooring before the final coat of polyurethane has completely dried. An additional charge will be added if the installer has to return to refinish the flooring due to damage after the job has been completed. The total “turnkey” cost of the installation without a stain color is $5.95 / sq. ft. If a stain color is requested, the total cost of the installation is $6.10 / sq. ft. Upon completion of Phase 1 of the installation, which includes cutting and gluing / nailing the flooring down, a balance of $3.50 per square foot is due, payable to J&C Wood Products. Once Phase 2 of the installation is completed, which includes sanding, stain or no stain, and 3 coats of a commercial grade polyurethane, the remaining balance will be collected. You have the option of having our installers apply two coats of polyurethane then coming back at a later date after all work has been completed to apply the third / last coat of polyurethane. Should you choose this option, 90% of the remaining balance due will be collected after the second coat is applied and the remaining 10% will be collected when the job is completed. Any extra labor or materials that does not fall under the scope of our full installation, which includes labor, glue / nails, sanding, stain, and three coats of polyurethane, will incur an additional fee that is agreed upon between the installer and the homeowner / contractor.

We strive to complete this job with your 100% satisfaction and approval, and we appreciate your business. If you have any further questions or concerns, please contact us at the number / email provided below.

Thank You,

Dustin Moreau

Project Manager

337-962-8376

greenearthglue@yahoo.com

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_